

Key Questions from January 24 meeting

What are the key questions we will answer to present a picture of an adult service system based of quality, continuity of services, choice and affordability?

- 1) What do we want/believe that system should accomplish (what is success?)
 - ... for a person who is served
 - ... for other citizens/taxpayers
- 2) Who is eligible and how is that decided?
- 3) How are the supports and services identified to meet individual needs?
- 4) How is freedom of choice honored in the system?
- 5) How are people offered the opportunity to learn self-advocacy?
- 6) Who provides oversight of the system (developing regulations, monitoring implementation etc) and how is role carried out?
- 7) How is best practice education provided to direct support staff?
- 8) What is the role of families and other community supports like volunteers?
- 9) How do we make and keep the system sustainable in the new realities for Idaho?
 - ... What costs does the state have to pay in non-discretionary programs like medical care, institutionalization/hospitalization, law enforcement, corrections etc when this system can't meet needs?
 - ... How do we make and keep the system affordable (eliminate unnecessary rules, maximize efficiencies and effectiveness for best return on investment)?
 - ... How do we create a payment system to assure access to and sustainability of quality programs?
- 10) How can the adult service system accommodate the changing needs of individuals as they age?
- 11) How does the system support individuals when crises occur?
- 12) How does the system protect the rights of individuals?

